



ECOBBLUE TROUBLESHOOTING

Technical Service Group

Tuesday, June 18, 2024

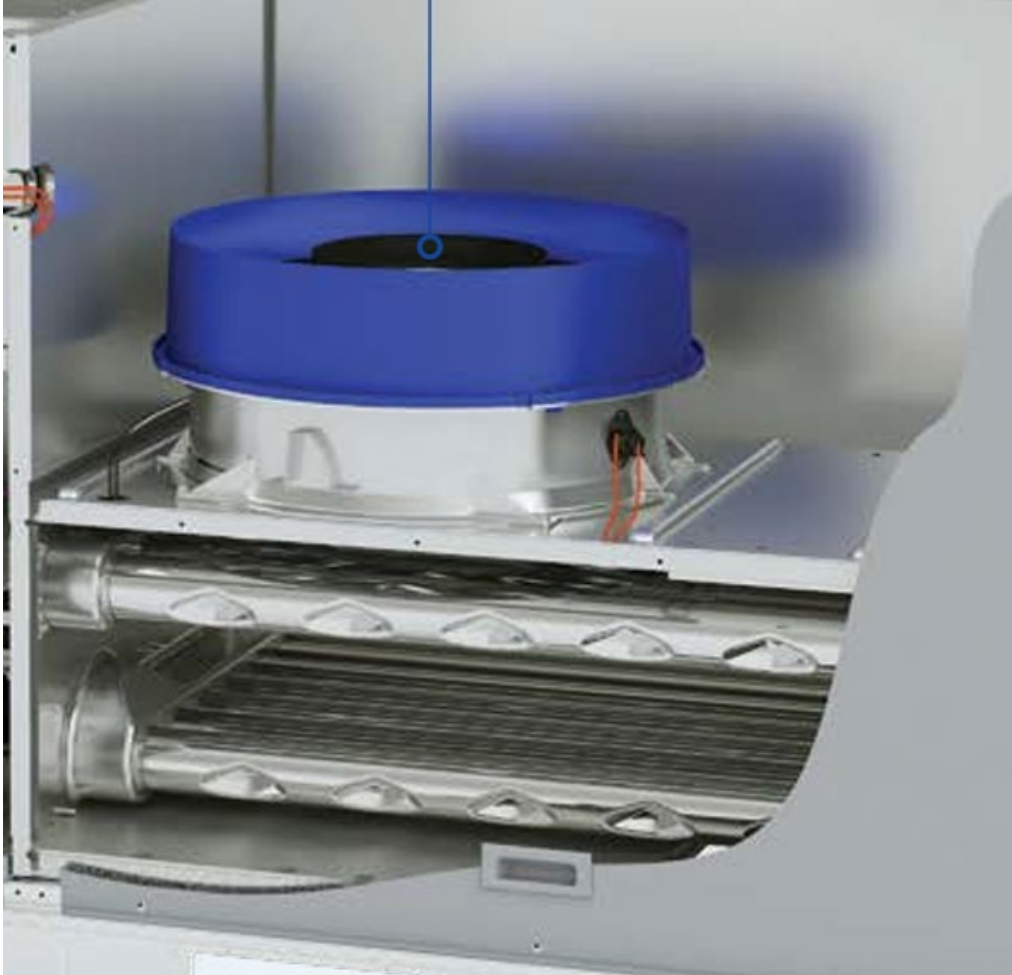
- 40RF
 - 6 ton to 10 ton
 - units have EcoBlue motor and EcoBlue Board

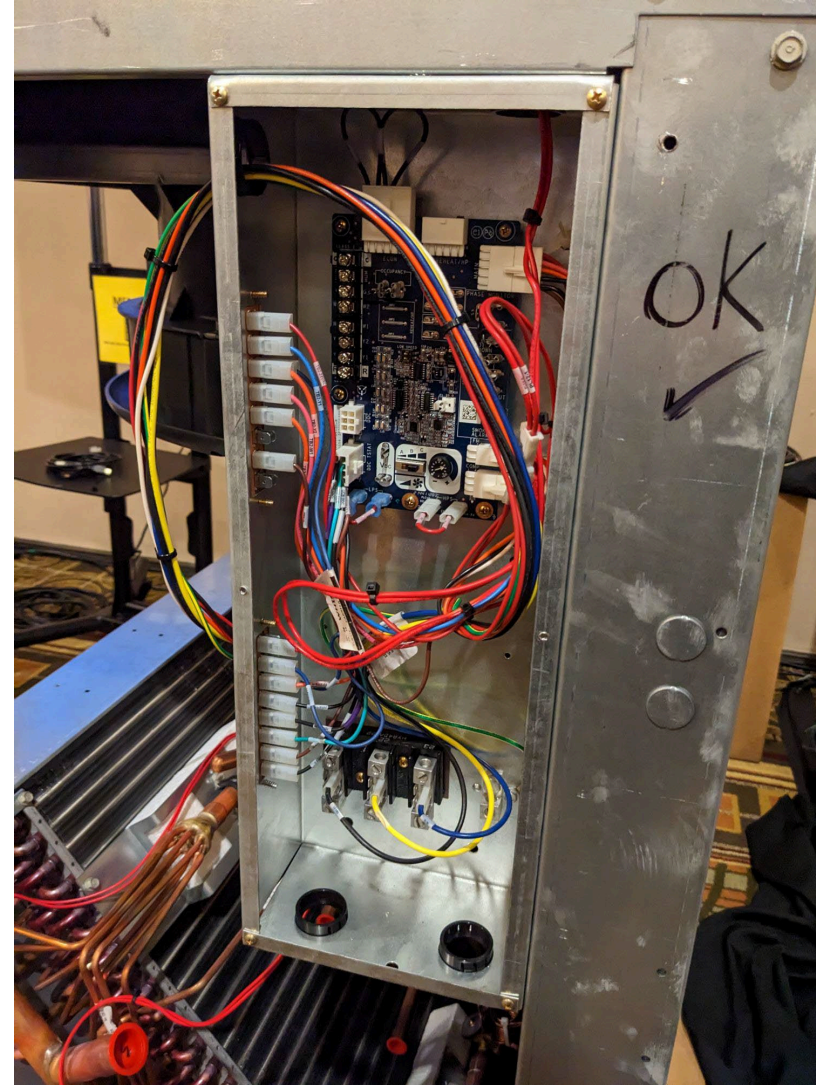
- 40RU
 - 12.5 ton to 30 ton
 - Units have standard motor and blower wheel
 - BUT have EcoBlue Board

- RTU's are now 48/50FC or 48/50GC
 - Ecoblue single motor –OR- dual motors
 - Single Circuit Refrigeration



- Single and Double EcoBlue setups





- HIGH LEG????
- If L1 or L2 OF THE MOTOR is the high leg, then power module will be damaged
- 7.5 tons and up high leg goes to L3 of the unit
- 6 ton and below:
 - Serial 4420Xxxxx and before, high leg on L3
 - Serial after 4420Xxxxx, high leg on L2

- When motor is supplied HIGH voltage:
 1. High voltage from L1 and L2 of motor power up the internal DC module
 2. DC module SHOULD produce 10VDC

If motor has internal relay:

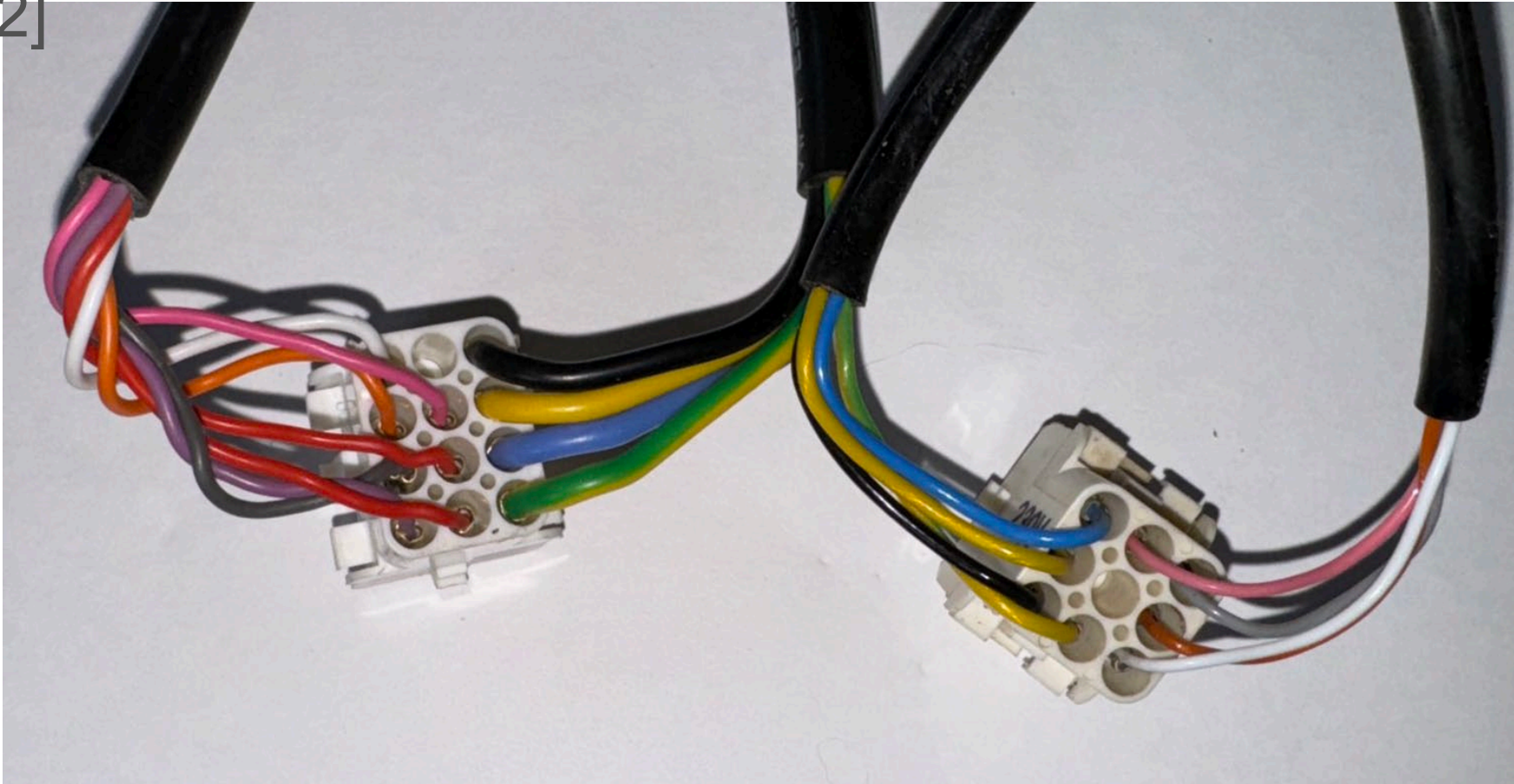
3. When motor module makes 10VDC
 - Internal safety circuit is closed (it is N.O.)
4. If motor module doesn't produce 10VDC
 - Internal safety remains OPEN
 - Breaks R-24vac

- G input DOES NOT mean fan should turn on
 - G comes to Ecoblue board and goes straight through board to something else, G call is then turned into IFO
- IFO(Indoor Fan Output) determines when logic turns fan on
 - IFO comes to Ecoblue board from one of the following

****G input must be turned into IFO****

1. Defrost Board (Jumper 3 Cut)
2. Ignition Control Board (IGC)
3. Blower Time Delay Board
4. -None- Jumper on Main 4&5

- Two cables come FROM motor & go into one plug [PL1]
- LEFT shows internal RED safety wires; from [PL1] they go to plug [PL12]



- From motor side of plug PL1:
 - Good high voltage = Yes
 - Zero VDC from Orange to White= Failed Motor
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- From motor side of plug PL1:
 - Good high voltage = Yes
 - 10VDC from Orange to White = Yes
 - 2-10VDC from Grey to White = Yes
 - Motor not running = Failed Motor

- ❖ From motor side of plug PL1:
- ❖ Good high voltage = Yes
- ❖ 10VDC from Orange to White = Yes
- ❖ 2-10VDC from Grey to White = No

Leave PL1 and go to control board

- ❖ **VERIFY IFO inputs!!**
- ❖ IFO input have 24vac?
 - ❖ NO, check tstat inputs and/or 24vac safeties
 - ❖ YES, proceed

continued on next screen

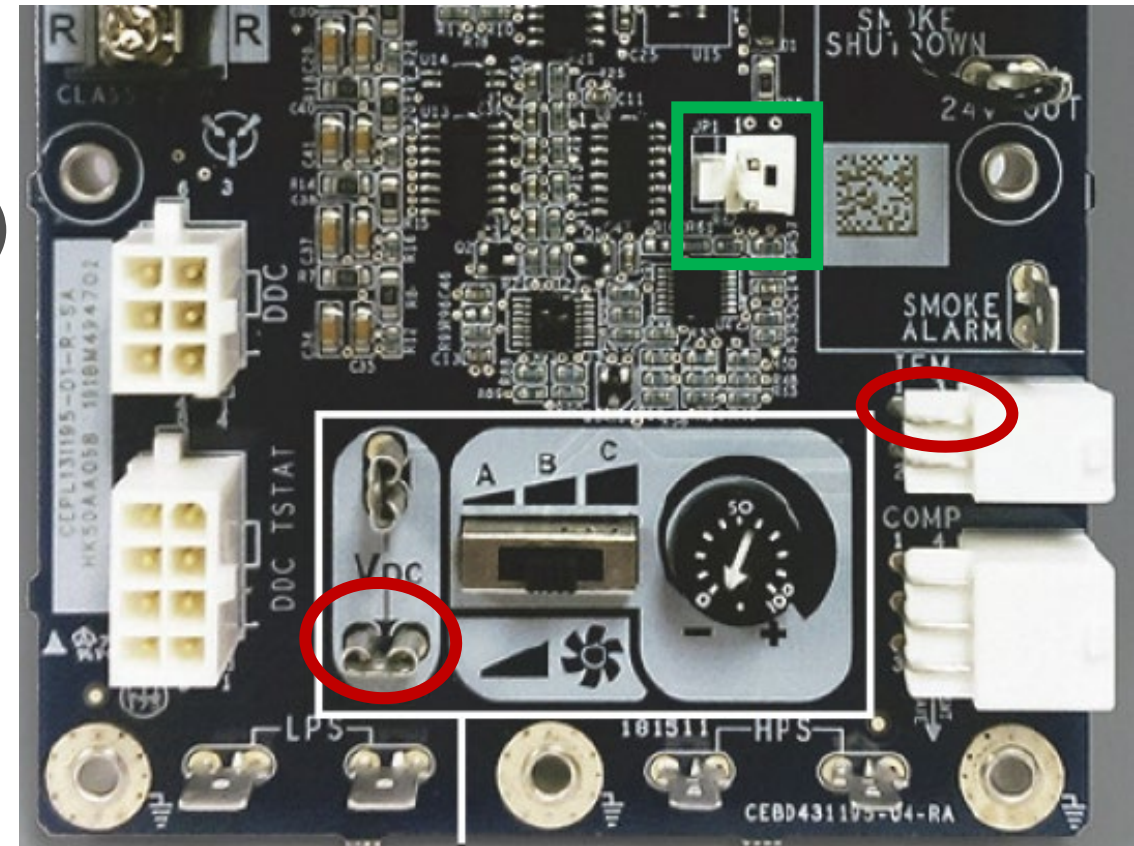
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❖ Check 10VDC supply input (Check across **RED**)

- ❖ If NO 10VDC then failed harness
- ❖ If YES 10VDC proceed

❖ Check 2-10VDC output (check **2 PINS**)

- ❖ If NO 2-10VDC output = Failed Board
- ❖ If YES 2-10VDC output = Failed Harness



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THANK YOU